Quick Record: while watching a program, press on the Amino remote. The information screen will appear with a red dot next to “Live TV” to indicate recording mode.

Quick Record from guide: select a program in the guide and press on the Amino remote. A red dot will appear next to the program to be recorded.

Series Recording: select a program in the guide and press on the Amino remote two times. A double-red dot will appear next to the program to be recorded, and next to all other episodes of that program.

Series Recording setup: select a program in the guide scheduled to be recorded as part of a series recording and press on the Amino remote. Select “Edit Series Recording” from the menu and press . The next menu gives you choices for customizing the series recording.

Channels - record on the listed channel or any channel on which the program appears.
Preference - this feature is automatic and does not need to be changed.
Episodes - record every episode or only new episodes.
Pad In / Pad Out - add recording time to the beginning or end of a program.
Limit to - record All, 1, 5, or 10 episodes.
Access the DVR menu: press Menu on the Amino remote. Scroll left or right using the direction arrows to highlight “DVR” and press OK.

Tip: Press △△△△ on the Amino remote to take you directly to the DVR menu.

DVR Menu
Recordings - see below.
To Record - see below.
Schedule Priority - give one program priority over another in case of conflict.
Schedule Event - create an auto tune, recording, or reminder for events.
Record History - log of recorded events.

Recordings: a list of all programs saved to the DVR and available to view. Clicking “Title”, “Date”, “Channel”, or “Viewed/Not” will sort the list accordingly.

To Record: a list of programs scheduled to be recorded. Edit this list to skip episodes or cancel series recordings.
**Play Menu**

- **Play Recording** - plays selected program.
- **Lock** - Prevents program from deletion.
- **Delete Recording** - select to delete.
- **Cancel** - returns to Recordings menu.

**Playback:**
- **Pause a recorded program** - press on the Amino remote.
- **Resume play** - press on the remote.
- **Stop a recorded program** - press on the Amino remote.
  This action will return you to live TV.

**Resume a program from where it was stopped** - select the program in the Recordings list, and choose “Resume Play” from the menu.

**Play Recording** - to play a recorded program, select it from the list and press on the Amino remote.
Fast Forward a recorded program - to fast forward during a recorded program, press on the Amino remote. Pressing more than once scans faster in the following increments: 2X, 4X, 8X, 16X, 32X etc. Press the button to stop scanning and resume play.

Review a recorded program - to review or ‘rewind’ during a recorded program, press the button on the Amino remote. Pressing more than once reviews faster in the following increments: 2X, 4X, 8X, 16X, 32X, etc. Press the button to stop scanning and resume play.

Skip Forward or Back - to move forward in 30 second increments press on the Amino remote. To move back in 60 second increments press the button on the Amino remote.

Pause Live TV - press the button on the Amino remote to pause the current program.

Please Note: the playback functions are the same for live TV as well as recorded programs with the exception of fast forwarding live television.
**Amino TV Set-Top Box:** The Set-Top Box is the heart of TV service. The Set-Top Box is connected to your television via one of five different cables. **NOTE:** It is important to know how the Set-Top Box is connected to your television.

## Trouble shooting/ Common Questions

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<tr>
<th>Amino Box</th>
<th>Problem</th>
<th>Resolution</th>
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<tr>
<td></td>
<td>Most issues you may encounter with your A140 (STB) or A540 (DVR) can be resolved by power-cycling the unit. This can be accomplished by unplugging the electrical power cord from the back of the unit or the electrical outlet. Be sure you see the red power light (A140) or green power square (A540) go dark on the front of the unit and then plug the cord back in. The red power light (A140) or green power square (A540) should now be lit. See arrows below to unplug power and reset the tv box.</td>
<td></td>
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<tr>
<td></td>
<td>TV not working</td>
<td>Be certain the fiber optic battery power supply is plugged in. If unplugged, the telephone will work off the battery for eight hours, but television and internet will not.</td>
</tr>
</tbody>
</table>
| | I am seeing a “no signal” message or a snowy or black screen on my TV. | Be sure you see the red power light (A140) or green power square (A540) lit on the front of the unit. 
- If you do not see the red light or green power square lit, press the STB power button on the Amino remote and watch for the light on the front of the unit to come on. 
- If you still do not see programming, check to make sure the units power cord is fully plugged into the unit and into a working electrical outlet. 
- If you do not see the red power light or green power square lit, then try a power cord from a different Amino STB or DVR unit in your home or try a different electrical outlet. 
- If that power cord works, then you may have a faulty power cord and you will need to contact SKSRT for a replacement cord. If the cord replacement did not resolve your issue, then you may have a faulty unit and you will need to contact SKSRT for further troubleshooting. 
- If the red power light or green power square is lit, then check to make sure your TV is tuned to the correct channel (CH 3) if using a |
<table>
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<tr>
<th>Issue</th>
<th>Resolution</th>
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<tr>
<td>coaxial cable connection from the unit to your TV or is set to the</td>
<td>correct TV input to receive programming from the STB or DVR unit. Common TV inputs are HDMI or Video. You may be able use the AV button on the Amino remote control to access your TVs input menu (provided the remote is programmed for your TV) or you may need to use the remote supplied by your TV manufacturer and instructions for changing the input on your TV. Check to make sure that the cable from the STB or DVR to your TV is securely plugged in. If none of the above items resolves this issue, then contact technical support for further troubleshooting.</td>
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<tr>
<td>STB or DVR is not responding or is slow to respond to the remote</td>
<td>Each time you press a remote button, you should see the red power light (A140) or green power square (A540) blink and the STB power button on the remote should light up and then go dark. If you do not see this, then try new batteries in your remote. Remove the battery cover by lightly pressing on the battery cover and sliding the cover down. Install two new “AAA” batteries as shown by the diagram inside the battery compartment. - If this does not resolve your issue, try another Amino remote you may have for another unit in your home. If that remote works, then you may have a faulty remote and you will need to contact SKSRT for a replacement. - If the other remote does not work on the STB or DVR you are having troubles with then try Power-Cycling the STB or DVR. (See Power-Cycling the STB or DVR). - If none of the above items resolves the issue, then contact SKSRT technical support for further troubleshooting.</td>
</tr>
<tr>
<td>control.</td>
<td></td>
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</table>
| Not all channels appear in guide / not available when channel surfing.| Press guide button repeatedly until you see **Subscribed** as a guide option located on the left side of the screen. The TV on-screen guide has four options: **All**, **Subscribed**, **HD**.  
- **All** lists all channels whether you subscribe to them or not.  
- **Subscribed** lists only those channels that you subscribe to.  
- **HD** lists only HD channels.  
**Example:** If the **HD** option is chosen you will not see standard channels in the guide, nor will they be available when channel surfing. It is recommended that you choose **Subscribed** as the default guide. If channels are still missing, reboot your STB to restore  
- If this did not resolve your issue, then try unplugging electrical power from the STB or DVR per the instructions earlier in this document. If that does not resolve your issue, please call technical support to troubleshoot further. |
<p>| I am seeing a message showing enter password for______________     | Password is your 10-digit phone number, or you may have inadvertently logged out of the STB or DVR. It may take a few seconds for programming to return. If you see a message stating Wrong password. Please try again, then try repeating the above process. If none of these resolves your issue, please call technical support. |</p>
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<tr>
<td>I am not seeing Caller ID information on my TV.</td>
<td>Try unplugging the electrical cord from the back of the unit and plugging it back in. (See Power-Cycling the STB or DVR). -If none of these resolves your issue, please call technical support to troubleshoot further.</td>
</tr>
<tr>
<td>Buttons on the TV/HDTV remote don’t seem to work.</td>
<td>Press the “STB” button on the TV/HDTV remote, then try to change channels. Check/change the batteries in your TV/HDTV remote</td>
</tr>
<tr>
<td>The TV picture is spotty or freezes.</td>
<td>Reboot the set-top box. To do this, simply unplug the power cord to the box and wait 10 seconds. Plug the power cord back in and look for the Amino start up screen, followed by the Minerva start up screen.</td>
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</table>

**AMINO Remote Guide**

![Remote Guide Diagram]
For Information on Programing the Remote/Codes see the Guide Section on the website.

Connect the STB to your TV using one of the options below.

How To Program Your Amino Remote With Auto Search

Notice: this process may take a long time to find your TV code (in cases up to 5 minutes). Make sure your TV set is turned on. (The set-top box does not need to be turned on to perform this programming feature).

1. Press and hold both the 1 and the 3 buttons at the same time on the remote control for approximately 3 seconds until the TV standby button remains lit, then release both buttons.
2. Point the remote control at the TV set and press and hold down the TV Standby button or the Mute button on the remote control.
3. When the TV either turns off or brings up the MUTE symbol on screen, release the button. This may take up to 5 minutes to happen. If one method does not work, try the other (mute or power).
4. Press and hold the Text/SHIFT button and then at the same time press the STOP button to finish setting up the TV control mode. The TV standby button will go out. The TV control function is now programmed into the remote control.

If the TV brand is not successfully found by the remote control, the TV standby button will flash rapidly and the remote control will revert to normal operation. No TV brand code will be stored. If Auto Search also fails to successfully setup operation of the TV set, the remote cannot be used to control this particular TV set.
Good - Coaxial Cable
Connect one end of the coaxial cable to RF Out on the STB and the other to the RF IN on your TV (consult your TV manual). Your TV will need to be tuned to channel 3 in order to view programming. This is a Non HD connection.

Better - Analog AV Cable
Composite Non-HD Video/Audio (yellow=video, white=left audio and black=right audio)
Component HD Video/Audio (red, blue, green=video white=left audio and black=right audio). Connect the specialized cable end to the AV output of the STB and the other ends to your TV using either composite in or component in on your TV. This will require that your TV to be set to a video input of Video or COMP in order to view programming (consult your TV manual).

Important:
If not matched up correctly the pins bend/break easily and the box will not work.

Best - HDMI Cable
Digital Video and audio HD delivery. Connect one end of the HDMI cable to the HDMI port on the STB and the other to your TV. This will require that your TV to be set to a video input of HDMI in order to view programming (consult your TV manual).

Connect the included power cord to the power supply port on the STB and the other end to a working electrical outlet.